## **JioFi How to Screenshots**

October 2016



1

Click on any..



| Easy Setup  | Easy Usage                        | Easy Management   |
|---|-----------------------------------|---|
| How to Connect a Smartphone to your JioFi?<br>(using password)                            | How to Setup and use Jio4G Voice? | How to rename JioFi and change Wi-Fi password of JioFi through a smartphone ?                       |
| How to Connect a Smartphone to your JioFi?<br>(using Wi-Fi Protected Setup (WPS) feature) | How to create a JIO ID?           | How to rename JioFi and change Wi-Fi<br>password of JioFi through a laptop/ tablet ?                |
| How to Connect your Laptop/ Tablet to your<br>JioFi?                                      | How to use JIO Apps with JioFi?   | How to rename JioFi and change Wi-Fi<br>password of JioFi through <b>MyJIO App/ Widget</b><br>(WIP) |
|   |                                   |   |



How to Connect a Smartphone to your JioFi? (using password)



| Go                                      | Go to Mobile Settings and tap<br>Wi-Fi |  |  |
|---|--|--|--|
|   |  |  |  |
| ତି wure ଜିଲା 🗋 100% 11:4<br>Settings ଦ୍ |  |  |  |
| Wirele                                  | ess & networks                         |  |  |
| 8                                       | Wi-Fi                                  |  |  |
| *                                       | Bluetooth                              |  |  |
| 0                                       | SIM cards                              |  |  |
| 1                                       | Data usage                             |  |  |
| •                                       | More                                   |  |  |
| Device                                  | 2                                      |  |  |
| 0                                       | Display                                |  |  |
|   |  |  |  |

Step 2:



Jio





How to Connect a Smartphone to your JioFi? (using Wi-Fi Protected Setup (WPS) feature)

# Switch on the JioFi



| Step 2:<br>Go to Mobile Settings and tap<br>Wi-Fi |  |   |
|---|--|---|
|   |  |   |
| Settir  | ଓ <sub>พานาย</sub> 🦉 100% 12:09<br>ngs ୍ |   |
| Wireles   | s & networks                             |   |
| <b>?</b>  | Wi-Fi                                    |   |
| *   | Bluetooth                                |   |
|   | SIM cards                                |   |
| 1   | Data usage                               |   |
|   | More                                     |   |
| Device  |  |   |
| 0   | Display                                  |   |
| -   |  | ľ |



Jio

Back to

Homepage







|            | 🛈 🗇 volte 📶                          | 100% <b>12:11</b> |
|------------|--------------------------------------|-------------------|
| ÷          | Wi-Fi                                |                   |
|            | On                                   |                   |
|            | JioFi2_513307<br>Connected           |                   |
| •          | JioNet<br>Saved                      |                   |
| <b>V</b> â | rjil-consultant<br>Secured with WPA2 |                   |
|            | secure-impact<br>Secured with 802.1x |                   |
|            | handheld<br>Secured with WPA2        |                   |
| <b>V</b> â | JioFi2_4FEE61<br>Secured with WPA2   | 0                 |
|            | ril-consultant<br>Secured with WPA2  |                   |



How to Connect your Laptop/Tablet to your JioFi?

Untitled - Notepad

e

٨

File Edit Format View Help

Step 1: Switch on the JioFi



1

02

9

| Currently  | / connected to: 🍫 🏠              |
|--|----------------------------------|
| in the second seco | I.com<br>Iternet access          |
| Step 2:  | Network Connection 4             |
| Connect to JioFi   | mpact Connected                  |
| JioFi2 51  | 3307                             |
| Conn   | act automatically <u>Connect</u> |
| rjil-consu   | iltant 📶                         |
| handheld   | llter                            |
| ril-consu  | ltant                            |
| Rsecure  |                                  |
| JioNet   | × 11.2                           |
| Ор   | Back to                          |
| L> 😰 🗾 Direct Channe   | u » 🛌 Homepage                   |

- 🗊 🗙

| Untitled - Notepad         | ø | 23 |
|----------------------------|---|----|
| File Edit Format View Help |   |    |
|                            |   |    |



e

| Untitled - Notepad         |  |
|----------------------------|--|
| File Edit Format View Help |  |

Following this, there are two ways in which you can connect to the network provided by JioFi

• By entering a password

or

• By using WPS button

#### Step 4a: By entering a password

Enter the password that is given on the box packaging/ printed behind battery

|  | Amerika hara sa wa ku sa |
|--|--|
| MC C AND AND MAN AND AND AND AND AND AND AND AND AND A     |  |
| WF SBD: Joj JACHE<br>Passorit kristibes<br>Deigned in tros | Approximation and the above  |
|  |  |

02

| 😰 Cor             | nnect to a Netwo | rk   | x  |  |
|-------------------|------------------|--|----|--|
| Туре              | e the network    | security key   |    |  |
|                   | Security key:    | •••••  |    |  |
| V Hide characters |                  |  |    |  |
| (                 | <b>9</b>         | (ou can also connect by pushing the<br>outton on the router. |    |  |
|                   |                  | Back   | to |  |

Direct Channel » 🔺

Homepage

| Untitled - Notepad         | 23 |
|----------------------------|----|
| File Edit Format View Help |    |
|                            |    |

Following this, there are two ways in which you can connect to the network provided by JioFi

- By entering password
  - or
- By using the WPS button



| Untitled - Notepad         |  |
|----------------------------|--|
| File Edit Format View Help |  |
|                            |  |

Laptop/ Tablet is connecting to the router and authentication is in progress



🔮 🔚 🧕 🥶

e

1

💊 🕒 🖉 🚛

.

Laptop/ Tablet is now connected to JioFi





How to Setup and use Jio4G Voice?













Step 15: While placing the first Voice call from Jio4GVoice tap on allow Jio4Gvoice to record audio



Step 16: While placing the first Video call from Jio4GVoice tap on allow Jio4Gvoice to take pictures and record video



Enjoy 4G HD Voice and Video Calling

through Jio4Gvoice apps



How to create a JIO ID?

Jio



| Step 2:<br>Tap on accept |                |                               |               |           |
|--------------------------|----------------|-------------------------------|---------------|-----------|
|                          |                |                               | accept        |           |
|                          |                |                               |               |           |
|                          |                |                               | 🛈 volte 📶 🛆 📕 | 20% 13:54 |
|                          | 6 # D<br>0 0 6 | MyJio                         |               |           |
|                          | 000            | needs access                  | to            |           |
| l                        | Ś              | Device & app l                | history       | ~         |
|                          | ă              | Identity 🗸                    |               | ~         |
|                          |                | Contacts 🗸                    |               | ~         |
|                          | •              | Location V                    |               | ~         |
|                          | Þ              | SMS                           |               | ~         |
|                          | Ľ              | Phone 🗸                       |               | ~         |
|                          |                | Photos/Media/Files V          |               | ~         |
|                          |                | Camera 🗸                      |               | ~         |
|                          | •              | Wi-Fi connecti<br>information | ion           | ~         |
|                          | Goog           | le Play                       | ACCE          | рт        |



Jio





|           | Step 9:<br>Tap on allow                           |
|-----------|---|
|           |   |
|           | ) 🔊 "🖌 🖉 10:16                                    |
| <         | Sign Up   |
| ртр       | Resend OTP  |
| Enter you | ir email ID                                       |
| Set Pass  | word  |
|           | Allow <b>MyJio</b> to send and view SMS messages? |
|           | DENY ALLOW  |
|           |   |
|           |   |
|           |   |
|           |   |
|           |   |
|           |   |

Jio





| Simultaneously, open your<br>e-mail and click on the  |   |                       |  |  |  |  |  |
|---|---|-----------------------|--|--|--|--|--|
| lioadoli i  |   |                       |  |  |  |  |  |
|   | @ <sup>III</sup> / 1  | 10.20                 |  |  |  |  |  |
| ₹   | Î 🗹   | :                     |  |  |  |  |  |
| <b>n</b> Inbox  |   | $\overleftrightarrow$ |  |  |  |  |  |
| ations<br>ew details  | *   | •                     |  |  |  |  |  |
| Dear Customer,<br>Welcome to Jie!<br>Please verify your email address by clicking on the link below or by<br>opening it in your browser. https://www.jio.com/Jio/<br>portal/acitvation.jspx?hashes209cH77MTRhNjM1MWEtYTE1NS00N2<br>E2LTg4M2It0WU4MDUyZDU0NzI2fWo3<br>RW26REhidji0bmdKWkcrYXhiMjBFRH<br>dRY0HZW440cpMdHirZ/VTRm1aaVzI<br>dn010FRjTWRndHBDaVJ0amxhMY1Yz<br>NSdmNt/m1iM0p2ZEhCbWizSjFZWFF4TWpNME5UWTNPQT09&app=jio<br>This link is valid for 24 hours.<br>Thank you,<br>Team lio |   |                       |  |  |  |  |  |
| ~   | •   |                       |  |  |  |  |  |
| Reply all   | Forward   | b                     |  |  |  |  |  |
|   |   | _                     |  |  |  |  |  |
|   |   |                       |  |  |  |  |  |
|   |   |                       |  |  |  |  |  |
|   | eously, oound click<br>fication l<br>fication l<br>resolutions<br>ew details<br>cress by clicking on th<br>ttps://www.jio.com/<br>thttps://www.jio.com/<br>thttps://www.jio.com/<br>thttps://www.jio.com/<br>thttps://www.jio.com/<br>thttps://www.jio.com/<br>thttps://www.jio.com/<br>thttps://www.jio.com/<br>thttps://www.jio.com/<br>thttps://www.jio.com/<br>thttps://www.jio.com/<br>thttps://www.jio.com/<br>thttps://www.jio.com/<br>thttps://www.jio.com/<br>thttps://www.jio.com/<br>thttps://www.jio.com/<br>thttps://www.jio.com/<br>thttps://www.jio.com/<br>thttps://www.jio.com/<br>thttps://www.jio.com/<br>thttps://www.jio.com/<br>thttps://www.jio.com/<br>thttps://www.jio.com/<br>thttps://www.jio.com/<br>thttps://www.jio.com/<br>thttps://www.jio.com/<br>thttps://www.jio.com/<br>thttps://www.jio.com/<br>thttps://www.jio.com/<br>thttps://www.jio.com/<br>thttps://www.jio.com/<br>thttps://www.jio.com/<br>thttps://www.jio.com/<br>thttps://www.jio.com/<br>thttps://www.jio.com/<br>thttps://www.jio.com/<br>thttps://www.jio.com/<br>thttps://www.jio.com/<br>thttps://www.jio.com/<br>thttps://www.jio.com/<br>thttps://www.jio.com/<br>thttps://www.jio.com/<br>thttps://www.jio.com/<br>thttps://www.jio.com/<br>thttps://www.jio.com/<br>thttps://www.jio.com/<br>thttps://www.jio.com/<br>thttps://www.jio.com/<br>thttps://www.jio.com/<br>thttps://www.jio.com/<br>thttps://www.jio.com/<br>thttps://www.jio.com/<br>thttps://www.jio.com/<br>thttps://www.jio.com/<br>thttps://www.jio.com/<br>thttps://www.jio.com/<br>thttps://www.jio.com/<br>thttps://www.jio.com/<br>thttps://www.jio.com/<br>thttps://www.jio.com/<br>thttps://www.jio.com/<br>thttps://www.jio.com/<br>thttps://www.jio.com/<br>thttps://www.jio.com/<br>thttps://www.jio.com/<br>thttps://www.jio.com/<br>thttps://www.jio.com/<br>thttps://www.jio.com/<br>thttps://www.jio.com/<br>thttps://www.jio.com/<br>thttps://www.jio.com/<br>thttps://www.jio.com/<br>thttps://www.jio.com/<br>thttps://www.jio.com/<br>thttps://www.jio.com/<br>thttps://www.jio.com/<br>thttps://www.jio.com/<br>thttps://www.jio.com/<br>thttps://www.jio.com/<br>thttps://www.jio.com/<br>thttps://www.jio.com/<br>thttps://www.jio.com/<br>thttps://www.jio.com/<br>thttps://www.jio.com/<br>thttps://www.jio.com/<br>thttps://www.jio.com/<br>thttps://www.jio.com/<br>thttps://www.jio.com/<br>thttps://www.jio.com/<br>t | ev details            |  |  |  |  |  |

Ston 12 2.



#### Step 9:

You will be redirected to Sign In page after successful validation. Enter the JIO number or your chosen email-ID and password to sign in.

|            |                 | (a) " [] [] 10:20 | S 🖸 🖸                                 | Volte and  | <b>30% 12:</b> 0      |
|------------|-----------------|-------------------|---------------------------------------|--|-----------------------|
| <          | Sign In         | - 1               | =                                     | <b>MyJio</b><br>7021264802 V   | Jio App               |
|            |                 |                   | Balance                               |  | ₹ 0.00                |
| 8828023452 |                 |                   | E<br>Com<br>to                        | njoy Jio Welcome Offer<br>plimentary unlimited acces<br>Digital Life till 31 Dec 201 | r<br>SS<br>6          |
| •••••      |                 |                   | R                                     |  | $\bigcap$             |
|            | Forgot Password |                   | UNLIMITED<br>HD VOICE                 | UNLIMITED<br>APPS  | UNLIMITED<br>HD VIDEC |
|            | Sign In         |                   |                                       | -  |                       |
|            |                 |                   | <u> </u>                              |  | $\mathcal{Q}$         |
|            |                 |                   | * UNLIMITED<br>JioNet WiFi            | * UNLIMITED<br>DATA  | UNLIMITEI<br>SMS      |
|            |                 |                   | *Up to 4GB High<br>unlimited free dat | Speed Data free every day,<br>a is provided at 128 kbps                              | post that             |
|            |                 |                   |                                       | Usage  |                       |

Back to Homepage



How to use JIO Apps with JioFi?







🖬 煮 🖾 🖻 💆 🚀  $\Theta \checkmark \square$ 12:02 = JioCinema Disnep . PIXAR WALL E 0 • 0 0 0 0 0 0 0 0 0 Must Watch Trailers Zefikre TRAILER Befikre Trailer xXx Return of Xa... A Day 26 Sep 11 Oct 2016 20 Jan 2017 **ErosNow Movies** स्त्रीling दुस

Step 7:

You'll be directed to the

app for usage.

Follow these few steps repeatedly to install all the JioApps that you require. The list includes-

Step 8

Jio

- JioCinema
- JioTV
- JioMusic
- JioMags
- JioXpressNews
- JioChat
- JioCloud
- Jio4GVoice
- JioMoney
- AJIO
- JioSecurity
- JioNet
- JioSwitch



How to rename JioFi and change Wi-Fi password of JioFi through a smartphone?





#### Step 1: Connect to JioFi



|   | 91% <b>13:28</b> |
|---|------------------|
| http://jiofi.local.html   | 8                |
| http://jiofi.local.html<br>http://jiofi.local.html  |                  |
| http://jiofi.local.html   |                  |
| http://jiofi.local.html.com<br>http://jiofi.local.html.com  |                  |
| http://jiofi.local.html.in<br>http://jiofi.local.html.in  |                  |
| http //jiofi.local.html   |                  |
|   |                  |
| q <sup>1</sup> w <sup>2</sup> e <sup>3</sup> r <sup>4</sup> t <sup>5</sup> y <sup>6</sup> u <sup>7</sup> i <sup>8</sup> | ° o p            |
| asd fghj  | k I              |
| 🛧 z x c v b n i   | m 💌              |
| ?123 /  | . 🔿              |
|   | _                |

Step 2:

Go to Mobile Browser & enter

http://jiofi.local.html

#### Step 3: Tap on login

|                     |                     | 🛈 🕏 volte         | 90% | 13:29 |
|---------------------|---------------------|-------------------|-----|-------|
| <u>ن</u> jic        | ofi.local.htr       | nl/               | 1   | :     |
| Contractor Reliance |                     |                   |     | Login |
| I TE Statue         | LTE Statue          |                   |     | _     |
| LTE otatus          | LTE status          |                   | L   |       |
| LAN Info            | Connected Status    | Attached          |     |       |
| WAN Info            | Connection Time     | 02:32:09          |     |       |
| Davis Datalla       | Network Information |                   |     |       |
| Device Details      | Operating Mode      | TDD               |     |       |
| ystem Performance   | Operation Band      | Band40            |     |       |
|                     | Bandwidth           | 20MHz             |     |       |
|                     | EARFON              | 36030             |     |       |
|                     | Physical Cell ID    | 352               |     |       |
|                     | PLMN                | 405874            |     |       |
|                     | Global Call ID      | 1093027           |     |       |
|                     | ECO                 | 4058740016010:513 |     |       |
|                     | RSRP                | -68:8m            |     |       |
|                     | RSRQ                | -7d8              |     |       |
|                     | SINR                | 30d8              |     |       |
|                     |                     |                   |     |       |
|                     |                     |                   |     |       |







How to rename JioFi and change Wi-Fi password of JioFi through a laptop/tablet ?







Search Google or type URL



Google



| ITE Web Admi                        | in ×                                     |   |                 |                                      |                           |          |                     |
|-------------------------------------|--|---|-----------------|--------------------------------------|---------------------------|----------|---------------------|
| $\leftrightarrow \rightarrow  G  [$ | jiofi.local.html/                        |   |                 |                                      |                           |          | 🖈 🏊 🕄 🕅 :           |
| Apps 🗅                              | 👧 ESS 👩 Jio IT Portal 💽 Cric 🛛 G Navi Mu | mbai expense 🛛 🔅 Connectivity Sales Das 🤞 | 🔶 Mission Kurul | kshetra 🗋 Jio - Ab Dikha Do Apri 🛛 [ | 🖞 JIO - GIS 🛛 🛨 Downloads |          | » 📋 Other bookmarks |
|                                     | Reliance<br>Jie Infecomm                 |   |                 | Step 2:                              |                           | Login    | ^                   |
|                                     | LTE Status                               | LTE Status                                |                 |                                      |                           | <b>^</b> |                     |
|                                     | LAN Info                                 | Basic Information                         |                 |                                      |                           |          |                     |
|                                     |  | Connected Status                          | Attached        |                                      |                           | _        |                     |
|                                     | WAN Into                                 | Connection Time                           | 03:08:20        |                                      |                           |          |                     |
|                                     |  |   |                 |                                      |                           |          |                     |

| TE Web Adm                        | nin       | ×               | 7               |                                  |                                      |                        | -       |                      |                  |              |                    |    | Swadesh 🗖 🗖 🗙       |
|-----------------------------------|-----------|-----------------|-----------------|----------------------------------|--------------------------------------|------------------------|---------|----------------------|------------------|--------------|--------------------|----|---------------------|
| $\leftrightarrow$ $\Rightarrow$ C | (i) jiofi | .local.html/    |                 |                                  |                                      |                        |         |                      |                  |              |                    |    | 🖈 🏊 🖏 🕅 :           |
| Apps 🗋                            | 👩 ESS     | 👩 Jio IT Portal | Cric 🖸          | G Navi Mum                       | nbai expense                         | 🗱 Connectivity Sales I | Das 🔶 N | Mission Kurukshetra  | 🖺 Jio - Ab Dikha | Do Apri 🗋 JI | D - GIS 👱 Download | ds | » 📋 Other bookmarks |
|                                   |           | Relia           | ance            |                                  |                                      |                        |         |                      |                  |              |                    |    |                     |
|                                   |           |                 |                 |                                  |                                      |                        | Enter   | r username           | and pass         | word to I    | ogin               |    |                     |
|                                   |           | a               | Ente<br>dminist | Step 3<br>er userna<br>frator an | 3:<br>ame as<br>id passwo<br>atrator | ord                    | -       | Username<br>Password | administrat      | 10           |                    |    |                     |
|                                   |           |                 | 23 6            |                                  |                                      |                        |         |                      | Login            |              |                    |    | Back to<br>Homepage |

| TE Web Admin                                       | ×                                 |   |                             |                                  |             | Swadesh 🗖 🗙         |
|--|-----------------------------------|---|-----------------------------|----------------------------------|-------------|---------------------|
| $\leftrightarrow$ $\rightarrow$ C (i) jiofi.local. | html/index.htm#                   |   |                             |                                  |             | ¶☆ 🏊 🕄 🕅 :          |
| 🔛 Apps 🗋 👩 ESS 👩 Ji                                | o IT Portal 🔀 Cric 🧲 Navi Mumba   | ii expense 🛛 🙀 Connectivity Sales Das     | Mission Kurukshetra 🛛 🗋 Jio | - Ab Dikha Do Apri 🕒 JIO - GIS 🔄 | ▶ Downloads | » 📋 Other bookmarks |
|  | Reliance<br>Step 4<br>Click on se | 1:<br>etting                              | SETTING                     | WIFI DISK                        | LOGOUT      | A                   |
|  | LAN Info                          | Basic Information                         |                             |                                  |             |                     |
|  | WAN T-C-                          | Connected Status                          | Attached                    |                                  |             |                     |
|  | WAN Into                          | Connection Time                           | 03:11:50                    |                                  |             |                     |
|  | Dovice Dataile                    |   |                             |                                  |             |                     |
| TE Web Admin                                       | ×                                 |   |                             |                                  |             | Swadesh 🗖 🛛 🗙       |
| $\leftarrow$ $\rightarrow$ C (i) jiofi.local.      | html/index.htm#                   |   |                             |                                  |             | 🕈 🖈 🍡 🕲 🕐 🗄         |
| 🛄 Apps 🗋 👩 ESS 👩 Ji                                | o IT Portal 💽 Cric 🧲 Navi Mumba   | ii expense 🛛 🔅 Connectivity Sales Das I 🥪 | Mission Kurukshetra 🗋 Jio   | - Ab Dikha Do Apri 🕒 JIO - GIS 🔄 | ▶ Downloads | » 📋 Other bookmarks |
| Step 5:  | Reliance<br>Jie Infecomm          |   |                             |                                  |             | Â                   |
|  | CONNECTION                        | STATUS                                    | SETTING                     | WIFI DISK                        | LOGOUT      |                     |
|  | LTE                               | Settings LTE                              |                             |                                  |             |                     |
|  | Network                           | PIN                                       |                             |                                  |             |                     |
|  | WiFi                              | PIN Operation                             | PIN Enable<br>PIN Code PIN  | ▼                                |             |                     |
|  | Storage                           |   | Remaining of attempts:3     | Apply                            |             | Back to<br>Homepage |

| LTE Web Admin                                      | ×                        |           |  | The to be a part of the second second |                               |                  | Swadesh 🗖 🗖 🗙       |
|--|--------------------------|-----------|--|---------------------------------------|-------------------------------|------------------|---------------------|
| $\leftrightarrow$ $\rightarrow$ C (i) jiofi.local. | html/index.htm#          |           |  |                                       |                               |                  | ¶☆ 🏊 🕄 🕅 :          |
| 🛄 Apps 🗋 👩 ESS 👩 Jie                               | o IT Portal 🖸 Cric 🛛 G   | Navi Mumb | oai expense 🛛 🗱 Connectivity Sales Das | 🔶 Mission Kurukshetra 🛛 Jio           | - Ab Dikha Do Apr 🕒 JIO - GIS | Downloads        | » 📋 Other bookmarks |
|  | Reliance<br>Jie Infecomm |           |  |                                       |                               |                  | ·                   |
|  | CONNECTION               | 1         | STATUS                                 | SETTING                               | WIFI DISK                     | LOGOUT           |                     |
|  | LTE                      |           | Settings WiFi                          |                                       |                               |                  |                     |
| Step   | 6:                       |           | WiFi Settings                          |                                       |                               |                  |                     |
|  |                          |           | SSID                                   | JioFi2 swadesh                        |                               |                  |                     |
| Chanç<br>SSID (i e, Nar                            | ge<br>of lioEi)          |           | 802.11 Mode                            | 2.4 GHz (B+G+N) 🔻                     |                               |                  |                     |
| 331D (i.e. Naii<br>&                               |                          |           | WMM                                    | Enable V                              |                               | ]                |                     |
| Security Key (i.e. Y                               | our password)            | -         | Tx Power                               | HIGH V                                |                               |                  |                     |
| &<br>aliak an                                      |                          | nt        | Wireless Security                      | WPA2-PSK V                            |                               |                  |                     |
| CIICK ap   | рру                      | de        | Wireless Encryption Type               | AES V                                 |                               |                  |                     |
|  |                          |           | Security Key                           | Jio@12345                             |                               |                  |                     |
|  | WPS                      |           | Channel mode                           | Automatic 🔻                           |                               |                  |                     |
|  |                          |           | SSID broadcast                         | Enable V                              |                               |                  |                     |
|  | Advance                  |           | WiFi Module                            | Enable V                              |                               |                  |                     |
|  |                          |           |  |                                       | Apply Update                  | ]                |                     |
| 🚱 e o 📻  | <b>0</b>                 |           |  |                                       |                               | Direct Channel » | Back to<br>Homepage |

| LTE Web Admin                                | ×                                    |                                       |   |                       |                   |
|--|--------------------------------------|---------------------------------------|---|-----------------------|-------------------|
| $\leftarrow$ $\rightarrow$ C (i) jiofi.local | .html/index.htm#                     |                                       |   |                       | ¶☆ 🏊 🕲 🕐 :        |
| 🔢 Apps 🗋 👩 ESS 👩 J                           | io IT Portal 	 🖸 Cric 🛛 G Navi Mur   | nbai expense 🙀 iiofi local html says: | ×   | JIO - GIS 👲 Downloads | » Dther bookmarks |
|  | -                                    | The Wi-Fi module will be              | restart, it will cause the Wi-Fi disconnection. |                       | A                 |
| Ste  | p 7:                                 | Prevent this page fro                 | om creating additional dialogs.                 |                       |                   |
| Click OK on the says that Wi                 | dialog box which<br>-Fi will restart | ST                                    | OK Cancel                                       | LOGOUT                |                   |
|  | Network                              | WiFi Settings                         |   |                       |                   |
|  | WiEi                                 | SSID                                  | JioFi2 swadesh                                  |                       |                   |
|  | VVII I                               | 802.11 Mode                           | 2.4 GHz (B+G+N) V                               |                       |                   |
|  | Storage                              | WMM                                   | Enable V  |                       |                   |
|  |                                      | Tx Power                              | HIGH T  |                       |                   |
|  | User Management                      | Wireless Security                     | WPA2-PSK T                                      |                       |                   |
|  | Firmwara Unarada                     | Wireless Encryption Type              | AES   |                       |                   |
|  | rinnware opgrade                     | Security Key                          | Jio@12345                                       |                       |                   |
|  | WPS                                  | Channel mode                          | Automatic 🔻                                     |                       |                   |
|  |                                      | SSID broadcast                        | Enable 🔻  |                       |                   |
|  | Advance                              | WiFi Module                           | Enable V  |                       |                   |
|  |                                      |                                       | Apply   | Update                |                   |

| 6 👂 |  | • | 0¥ | P |  |  |  | 23 | 9 |  |  |
|-----|--|---|----|---|--|--|--|----|---|--|--|
|-----|--|---|----|---|--|--|--|----|---|--|--|

**?** 



🤌 😝 🙍 💇 🏴 🍫 🕒 🖉 🤐 🚍

Homepage





How to rename JioFi and change Wi-Fi password of JioFi through MyJIO App/ Widget (WIP)



### **Jio Escalation Matrix**

 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •
 •

 C
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 O
 <thO</th>
 <thO</th>
 <thO</th>
 <thO</th>

. . . . . ..... ..... ..... ...... . . . . . . ..... ....... ...... . . . . . . ..... ..... ..... ...... ....... . . . . . . ...... ....

| JH-ACCOUT<br>COMMUNICATIN<br>MATRIX | SPOC. NAME                               | DESIGNATION   | SPOC. EMAIL ID   | SPOC. MOBILE<br>NO.        | MODE OF              |
|-------------------------------------|--|---|--|----------------------------|----------------------|
| LEVEL O                             | Centralized<br>Customer Care             |   | enterprisecare@jio.com                                   | 18008899333                | 24*7 on call support |
| LEVEL 1                             | Bhaskar Mitra<br>/Pranjal Gupta          | Relationship<br>Manager/Key<br>Account Manager        | bhaskar.mitra@ril.com/<br>pranjal.gupta@ril.com          | 7717777807 /<br>7091590327 | 48 Hours             |
| LEVEL 2                             | Sauravi Samaddar/<br>Suraj Bhattacharjee | Customer Service<br>Delivery Lead/<br>Enterprise Head | sauravi.Samaddar@ril.com/<br>suraj.Bhattacharjee@ril.com | 8709480004 /<br>7004003615 | 48 Hours             |

| LIST OF SERVICE CENTRE- JHARKHAND |                                    |                   |  |                                      |
|-----------------------------------|------------------------------------|-------------------|--|--------------------------------------|
| Serial<br>no.                     | District                           | City Name         | JIO Service Centre Address.  | Landmark                             |
| 1                                 | Saraikela Kharsawan/East Singhbhum | Jamshedpur        | Prasidh Tower, PO+PS-Adityapur, Saraikela KharsawaNear Reliance Fresh, Jamshedpur, Jh831013                          | Near Reliance Fresh                  |
| 2                                 | Ranchi                             | Ranchi            | Near HaritBhawan, Harmu Road, PO+PS-Sukhdeo Nagar, RanchiNear Vishal Megamart,Ranchi,Jh<br>834009                    | Near Vishal Megamart                 |
| 3                                 | Dhanbad                            | Dhanbad           | 3rd Floor Signature Tower, Matkuria Road , DhanbadSignature Tower, Dhanbad, Jh826001                                 | Signature Tower                      |
| 4                                 | Bokaro                             | Bokaro Steel City | NH-32, PO+PS-Chas, BokaroGolden Campus,Bokaro Steel City,Jh827013  | Golden Campus                        |
| 5                                 | Deoghar                            | Deoghar           | Big Bazar, PO+PS-Deoghar Town, District-DeogharNear Big Bazar,Deoghar,Jh814112                                       | Near Big Bazar                       |
| 6                                 | Bokaro                             | Phusro            | New Road Phusro,Near Meghdoot Tata Motors, Bazar,BokaroNear Meghdoot Tata Motor<br>showroom,Phusro,Jh829144          | Near Meghdoot Tata<br>Motor showroom |
| 7                                 | Hazaribagh/Chatra                  | Hazaribagh        | Vishal Mega Mart, Near Indrapuri Chowk ,Pugmil Road ,HazaribaghNear Vishal<br>Megamart,Hazaribag,Jh825335            | Near Vishal Megamart                 |
| 8                                 | Ramgarh                            | Ramgarh           | Indu Complex, NH33, Main Road, PO+PS-Ramgarh Cant, RamgarhNear Reliance Petrol<br>Pump,Ramgarh,Jh829131              | Near Reliance Petrol Pump            |
| 9                                 | Lohardaga/Simdega/Gumla            | Gumla             | Usha Shahu w/o Randhir Kumar, Bali Bagan, Palkot Road, PO+PS+Dist-GumlaNear Bali<br>Bagan,Gumla,Jh835207             | Near Bali Bagan                      |
| 10                                | Giridih                            | Giridih           | Power House Road,Barganda GiridihAbove Bank of Maharashtra,Giridih,Jh815302  | Above Bank of<br>Maharashtra         |
| 11                                | Jamtara                            | Chirkunda         | Main Road, Chirkunda Bus Stand,PO+PS-Chirkunda,Distt-DhanbadNear Chirkunda Bus<br>Stand,Chirkunda,Jh828202           | Near Chirkunda Bus Stand             |
| 12                                | Kodarma                            | Jhumri Tilaiya    | At Kali Mandap, Near Sumanto Petrol Pump Jhumri Tilaiya, Dist-KodermaAbove Honda<br>Showroom,Jhumri Tilaiya,Jh825409 | Above Honda Showroom                 |
| 13                                | West Singhbhum                     | Chaibasa          | Chaibasa Tata road Near Railway Station Chaibasa, W.SinghbhumOpposite Chaibasa Railway<br>Station,Chaibasa,Jh833202  | Opposite Chaibasa Railway<br>Station |
| 14                                | Godda/Dumka                        | Dumka             | Shivpahar,Gidni Road, Dumka Near NBJK Eye Hospital,Dumka,Jh814101  | Near NBJK Eye Hospital               |
| 15                                | Saraikela Kharsawan/East Singhbhum | Jamshedpur        | Dimna Road, Sankosai, Mango, JamshedpurNear HP Petrol Pump, Dimna Road,Jamshedpur,Jh<br>831012                       | Near HP Petrol Pump,<br>Dimna Road   |
| 16                                | Pakur/Sahebgunj                    | Shahebganj        | Habibpur, Pipe Line Road, Sahibgunj<br>Ideal Campus,Shahebgan,JJh816109  | Ideal Campus                         |
| 17                                | Khunti                             | Ranchi            | Diamond Plaza, 2nd Floor, Purulia Road, Kanta Toli,Ranchi<br>Above Hyundai Showroom,Ranchi,Jh834001                  | Above Hyundai Showroom               |
| 18                                | Garhwa/Palamu/Latehar              | Daltonganj        | Shanti Puri, Police Line Road,Near Circuit House, -Daltonganj<br>Near Police Line Stadium,Daltongan,iJh822101        | Near Police Line Stadium             |
| 19                                | Dhanbad                            | Katras            | Near Bhagat Singh Chowk, Beside Bank of India, Rajganj Road, KatrasBeside bank of India,Katras,Jh.<br>828114         | Beside bank of India                 |

......

. . . . . . ...... ...... .......... ..... ..... ...... ..... .... ..... ...... ...... . . . . . . · · · · · · · . . . . . . ...... . . . . . . ...... ...... ...... Callentation (artis) ......... .....

Reliance Jio Infocomm Limited, CIV.

ELSANMESTRICE